The JALLC is NATO’s lead agent for Lessons Learned. The JALLC achieves its mission through the collection, analysis, and dissemination of Lessons-related information. The NATO Lessons Learned Portal is NATO's primary tool to manage and analyse all Lessons-related information. This Portal, developed and actively managed by the JALLC, is the Alliance’s Lessons Learned hub and forms in addition an integral part of the Lessons Learned Process. Upon tasking, the JALLC conducts Joint Analysis projects on NATO-wide, enduring, and complex issues, providing recommendations in order to improve current NATO capabilities and support future capability development.

Activities Although the JALLC was originally conceived to primarily analyse exercises, changes to the NATO environment and growing NATO involvement in operations resulted in the JALLC’s focus shifting to operations and major NATO Response Force exercises. Gradually, the JALLC has become engaged in a wide range of activities, such as managing and maintaining the NATO Lessons Learned Portal, developing and delivering Training Courses, and maintaining the NATO Lessons Learned Handbook and the Joint Analysis Handbook. The JALLC also organizes the annual NATO Lesson Learned Conference which covers themes topical to NATO Lessons Community and draws participants from across NATO, Partner Nations, and other organizations.

Operational since 2002, the JALLC is located in Lisbon, Portugal. The JALLC has a multinational staff with its members coming from NATO and Partner nations and includes both military and civilian staff members.
The JALLC is continuously developing its education and training programme to ensure that the best possible courses are provided on Lessons and Analysis related topics. The JALLC provides a variety of training courses, both onsite and online including on conducting analysis, and on the NATO Lessons Learned Portal and how to use it. In addition, the JALLC offers a Lessons Learned Officer of Primary Responsibility course (online) and is on track to develop more online courses over the next few years, including e-learning versions of current courses.

The NATO Lessons Learned Staff Officer (LLSO) Course is intended to prepare LLSOs to manage and execute an organizational Lessons Learned process using the NATO Lessons Learned process, training, tools, and information sharing in order to develop a Lessons Learned capability. During the course, participants also gain knowledge of organizational learning, observation collection, basic analysis techniques as well as endorsing, resourcing, tasking, and implementing Lessons Identified.

The JALLC Analyst Training Course (JATC) is a key training event at the JALLC. Participants are led through a wide range of issues and topics related to the conduct of analysis at the JALLC. The course covers all stages of the JALLC Project Approach (JPA) and includes lectures and practical group assignments which give the students a chance to practice the knowledge they gain during the lectures.

The Lessons Learned Officer of Primary Responsibility (LLOPR) Course is an online course, tailored to NATO LLOPR’s needs. It was developed by the JALLC, supported by Allied Command Transformation and with the contribution of Lessons Learned specialists from all over NATO and with

The NATO Lessons Learned Portal workshop is designed to help users get to grips with the functionalities of the Portal and how to use it efficiently and effectively.

The aim of the Alternative Analysis course is to introduce the principles and practices of NATO AltA and train students in the application of alternative analysis tools and techniques in support of decision-making and problem solving in order to fulfil the role of an AltA Facilitator. The JALLC contributes to this course through the provision of an AltA Trainer (one of the JALLC’s Operational Research Analysts) and provides JALLC-tailored AltA training on a regular basis to JALLC military and civilian analysts.