The JALLC is NATO's lead agent for Lessons Learned. The JALLC achieves its mission through the collection, analysis, and dissemination of Lessons-related information. The NATO Lessons Learned Portal is NATO's primary tool to manage and analyse all Lessons-related information. This Portal, developed and actively managed by the JALLC, is the Alliance's Lessons Learned hub and forms in addition an integral part of the Lessons Learned Process. Upon tasking, the JALLC conducts Joint Analysis projects on NATO-wide, enduring, and complex issues, providing recommendations in order to improve current NATO capabilities and support future capability development.

How to get JALLC Support
NATO organizations can submit analysis requirements through their chain of command to SHAPE and HQ SACT for consideration in the JALLC’s Programme of Work. Urgent requirements can be submitted through the emerging request procedure. For more information on the JALLC, our activities, and how to engage the JALLC, visit our website: www.jallc.nato.int

Operational since 2002, the JALLC is located in Lisbon, Portugal. The JALLC has a multinational staff with its members coming from NATO Nations and Partner nations and includes both military and civilian staff members.

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The NATO Lessons Learned Portal (the Portal) is NATO’s centralized hub for all matters related to Lessons Learned, and it is managed and maintained by the JALLC. Observations that may lead to Lessons to be learned by the Alliance can be submitted to the Portal from all over NATO. The JALLC ensures that these Observations find their way through the NATO Lessons Learned Process and are tracked in the Portal.

Analysis is an important part of the NATO Lessons Learned Process and is key to transforming Observations into Lessons. Analysis teams in the JALLC are able to analyse a wide variety of data, including those in the Portal, tackling NATO-wide issues to improve and transform the Alliance.

In support of the NATO Lessons Learned Process, the JALLC develops its education and training programme to ensure that the best possible courses are provided on Lessons and Analysis related topics. JALLC provides some of training courses, both in the classroom and online, on Lessons Learned, and on Analysis.

The JALLC Advisory & Training Team (JATT) ensures that NATO’s Lessons Learned Process and the underlying capability is widely known and used throughout NATO. The JATT also helps Nations and Partners develop their own Lessons Learned capability and provides tailored onsite training and support.

The aim of JALLC’s support to exercises is to facilitate the implementation of the Lessons Learned Process in various NATO HQs during NATO exercises. In order to do so, the JALLC provides education and/or training to the exercise’s Lessons Learned staff and key leaders, and if necessary, supports the analysis process, allowing staff to turn observations into Lessons.

The Lessons Learned Conference is NATO’s Lessons Community’s opportunity to get together and discuss important related topics. The conference is hosted by SACT and SACEUR and organized by the JALLC. For the conference a theme is selected for participants to work on in syndicates and plenary session, with the ultimate objective of making Community-based recommendations for improvement and transformation.